

# MEETINGS & EVENTS TERMS AND CONDITIONS

The Company is the owner of the Hotel and enters into this Contract through GLH, who acts as managing agent on behalf of the Company in the operation and running of the Hotel. The offer letter and Events Schedule attached to this Contract clearly state the identity of the Company. Where there is any conflict between these Terms & Conditions and the Events Schedule, the provisions of the Events Schedule shall prevail.

In these Terms & Conditions the following definitions apply:

## 1 DEFINITIONS

**"Accommodation"** means any Hotel room accommodation reserved as part of the Booking.

**"Booking"** means the booking for the Function and/or any other services or items made with Us as set out on the Event Schedule.

**"Cancellation Charge"** has the meaning as set out in clause 7 of these Terms and Conditions.

**"Company", "Us" or "We"** means the owner of the Hotel stated on the offer letter and Event Schedule attached to this Contract.

**"Contract"** means the Booking, the Terms & Conditions, the Events Schedule, and any other terms and conditions stated to apply to the Booking from time to time.

**"Deposit"** means the percentage pre-payment(s) of the charges for a Booking required by the Company.

**"Events Schedule"** means the schedule issued by the Company setting out the details of the Booking and to which these Terms & Conditions shall be incorporated.

**"Final Numbers"** has the meaning as set out in clause 5.3 of these Terms and Conditions.

**"Force Majeure Event"** means any circumstance beyond a party's reasonable control including, but not limited to, fire, flood, earthquake, extreme adverse weather, natural disasters, pandemics, epidemics, other acts of God, acts of terrorism, failure of electric power, gas, water or other utility service, plant, machinery, computers, vehicles or any collapse of buildings or structures.

**"Function"** means any meeting, event, function and includes any Accommodation.

**"GLH"** means GLH Hotels Management (UK) Limited (company no SC046004) whose registered office is at c/o Bond Womble Dickinson (UK) LLP, 2 Sempole Street, Edinburgh, Scotland, EH3 8BL or another member of its group who acts as managing agent for the Hotel on behalf of Company.

**"Hotel"** means the premises for which Your Booking is made.

**"Initial Deposit"** has the meaning as set out in clause 4.2(a) of these Terms and Conditions.

**"Rooming List"** has the meaning as set out in clause 6.1 of these Terms and Conditions.

**"Terms and Conditions"** means these Meetings & Events Terms and Conditions.

**"Websites"** means <http://www.glhhotels.com>, [www.quoman.com](http://www.quoman.com), [www.amba-hotel.com](http://www.amba-hotel.com), [www.thistle.com](http://www.thistle.com) or any other website owned or operated by GLH relating to a Hotel from time to time.

**"VAT"** means value added tax.

## 2 BOOKINGS & CONFIRMATION

All Bookings are subject to these Terms & Conditions. All Bookings will be held on a provisional basis for seven (7) days or such lesser period specified in the Events Schedule. Until written acceptance and confirmation of a Booking is provided to You by the Company, the Company shall have the right (but not the obligation) to: 1) cancel the Booking and/or amend any provisional room allocation or rates quoted; and 2) offer the Function room(s) to other customers.

Without affecting the above, We may decline to confirm or accept and may release a Booking, without further notice to You, if We do not receive (within seven (7) days from the issue of this Contract to You, or such other period as stated in the offer letter):

- (a) these Terms & Conditions and the Events Schedule signed by You and initialled on each page; and
- (b) an Initial Deposit, a pre-authorisation of a credit card or and/or full pre-payment for the Booking, as required under Clause 4 (Payment) where no or insufficient credit is in place.

Receipt of any Rooming List by the Company prior to receipt of a signed Contract and Deposit may be deemed by the Company (at its option) as acceptance by You of the terms of the Contract.

## 3 CHARGES

The estimated charges payable to the Company are set out in the Events Schedule and are based on the agreed rate(s), room(s) booked and anticipated Function guest numbers. Any additional services, rooms, refreshments, meals or VAT (at the prevailing rate) are included only if specified. A minimum length of stay, number of guests, spend, Deposit, Cancellation Charge and other conditions may apply to certain rates, as specified in clause 7 and in the Event Schedule.

The VAT breakdown shown is indicative based on the current rate of VAT, and the expected VAT treatment of the goods or services. VAT will be payable at the prevailing rate applicable at the tax point of the invoice issued, and may change depending on the actual rate and the VAT treatment of the goods and services purchased at that date. Price lists for additional items are available on request.

## 4 PAYMENT

### 4.1 Payment Method

We accept the following methods of payment:

- (a) Credit cards: American Express, MasterCard/Diners International, Diners Club, JCB International Credit Card, Visa;
- (b) Debit cards: Visa/Delta, Visa/Electron and Maestro; or
- (c) Cheque: to the payee specified in the Events Schedule (if any)

### 4.2 Payment Terms & Deposit

(a) Unless otherwise agreed in the Events Schedule:

- (i) An initial non-refundable 30% Deposit ("**Initial Deposit**") will be payable by You to the Company upon signature of this Contract by You and within seven (7) days of making a Booking; and
  - (ii) A further 20% Deposit will be payable a minimum of 12 weeks prior to the Booking start date or with the Initial Deposit where, at the time of Booking, fewer than 12 weeks remain before the Booking start date.
- (b) Following the Function start date the Company shall submit an invoice for payment of any outstanding Function charges to You, which shall be payable within fourteen (14) days from the date of the invoice.
- (c) Where no credit facilities have been made available:
- (i) the balance of the estimated charges for the Booking shall be payable at least thirty (30) days prior to the Booking start date; and
  - (ii) where, at the time of Booking, fewer than thirty (30) days remain before the Function start date, full pre-payment of the estimated charges will be required on confirmation.

Any credit facilities may be withdrawn and will be subject to status at all times. Approval by the Company of a credit application form submitted to Us at least twenty-eight (28) days prior to the earlier of the Booking start date, the due date for payment under clause 4.2(a)(ii) above or any other date for payment referred to in the Event Schedule will be required. In the event that credit provided does not fully cover the charges for the Booking, the Company may at any stage require a further pre-payment of the Function charges.

The Company may require a further Deposit and/or pre-payment where the Final Numbers (once received) exceed the estimated number of guests on the Event Schedule.

We reserve the right to charge interest at the rate of 4% above the base rate of the Bank of England for any sums not received on the due date, or, once a Booking is confirmed treat any non-payment of sums due as a Cancellation of the Booking.

### 4.3 Additional Spend

Unless credit facilities have been made available, We may require details of Your credit/debit card to cover any additional or incidental amounts that become due under this Contract. You authorise Our use of this card for such purpose.

You shall confirm to the Hotel, on or before the Booking start date, the names of any Function guests who are authorised to sanction, on Your behalf, any additional spend at the Function above the levels set out in the Events Schedule (if any).

### 4.4 Payment of cancellation charges

Where a cancellation, variation or reduction to the Booking occurs, the provisions of Clause 7 (*Changes or cancellation by You*) shall apply to the payment of any Cancellation Charges.

## 5 GUEST NUMBERS

### 5.1 Minimum number of guests and Final Numbers

Unless otherwise specified in the Event Schedule, charges shall be calculated on the basis of the minimum number of guests specified in the Events Schedule or Your Final Numbers (once provided) whichever are the greater. Where the actual number of guests falls below this number, We shall have the option to:

- (a) charge You for the minimum numbers or Your Final Numbers (whichever are the greater);
- (b) move the Function to a different location within the Hotel;
- (c) reallocate the Booking to a different hotel; or
- (d) cancel Your Booking in accordance with Clause 8 (Changes or cancellation by the Company).

### 5.2 Maximum number of guests

If Your Final Numbers, or the actual number of guests attending a Function, exceeds the maximum capacity of the hotel space booked, We may be unable to accommodate the additional guests for operational, legal and/or health and safety reasons. In such circumstances, We will have the option to:

- (a) move the Function to a different location at the Hotel;
- (b) reallocate the Booking to a different hotel;
- (c) refuse entry once capacity is reached; or
- (d) renegotiate the Events Schedule with You.

### 5.3 Final Numbers

You shall confirm the final number of Function guests to the Hotel not less than fourteen (14) days in advance of the Function (the "**Final Numbers**").

5.4 Accommodation numbers shall be notified to Us in accordance with Clause 6.1 (Rooms) below. Where there is a change in the number of guests, the provisions of Clause 9 (Room Change) may apply.

**6 ACCOMMODATION**

Where Accommodation is included in the Booking, the following provisions of this Clause 6 shall apply:

**6.1 Rooms**

Unless otherwise agreed in the Event Schedule, You shall provide the Hotel with an initial list of guest details (a "Rooming List") at least twenty-eight (28) days prior to the scheduled date of arrival. You shall provide a final Rooming List no later than fourteen (14) days prior to the scheduled date of arrival.

To assist us in welcoming guests to the Hotel, the following information for each guest is requested as soon as possible and, in any event, upon presentation of the final Rooming List: (a) guest contact details (including the full name, address, email and telephone number); (b) estimated time of arrival; (c) departure time; (d) meal schedules; (e) special requirements; and (f) billing instructions.

If You reserve Accommodation without providing guest names, the following automatic release dates will apply (unless otherwise agreed by the Company in writing):

- (a) 8 weeks prior to the Booking start date: 25% of unnamed rooms may be released.
- (b) 6 weeks prior to the Booking start date: 25% of unnamed rooms may be released.
- (c) 4 weeks or less prior to the Booking start date: any rooms unnamed may be released automatically.

Any rooms booked separately by individuals will be subject to Our General Terms and Conditions, a copy of which are available on request or on the applicable Website.

**6.2 Check-in/Check-out Time**

In the interests of security and to prevent fraud, at the time of check-in, guests may be required to confirm their identity by providing their booking reference and their passport/identity card/driving licence. If guests are travelling from outside the UK, Ireland or any country in the Commonwealth We are also obliged by law to require guests to provide the number and place of issue of their passport/identity card and details of their next destination. The information above must be provided for each person over the age of 16. These records will be kept for at least 12 months and may be disclosed or made available for inspection by any police officer or as otherwise required by applicable law in connection with the prevention or investigation of crime. We reserve the right to refuse entry to persons who cannot provide the information set out above.

Check-in times vary by Hotel and should be confirmed directly with the Hotel unless specified in the Events Schedule. All rooms that have been secured by credit/debit card or prepaid at the time of booking will be held until 11.00 am on the following day. Any non-secured reservation will be held until 4.00 p.m. on the day of arrival at which time We will be entitled to re-let the room, unless the guest has notified the Hotel of a late arrival.

On the day of departure We kindly ask all guests to vacate their Accommodation by 11.00 am (unless a later departure is stated as part of Your Booking). Late check-out after this time can be requested subject to availability and will be charged at an hourly rate at the discretion of the Hotel.

Rooms are subject to maximum occupancy rules set by the Hotel and charges for additional beds may apply. If You would like further details please contact the Company or the Hotel.

**6.3 Payment for Accommodation**

Where Accommodation is not included in the Function charges, payment for rooms will be taken directly from guests in accordance with the terms of the applicable rate(s) for those rooms.

We will authorise the guest's credit/debit card at check-in for an amount to cover any anticipated incidentals, where these are not included as part of the Function charges. During a guest's stay the Hotel's system will calculate the incidentals charged to that guest on a daily basis. If the cost of those incidentals exceed the authorisation taken on check-in, further authorisation will automatically be requested. If such authorisation is not available, We may request another method of settlement or a deposit to be provided, failing which We reserve the right to restrict access to the Accommodation.

Subject to Clause 4.2 (Payment Terms & Deposit), all outstanding charges due from You or guests must be paid for in full on check-out from the Hotel.

**7 CHANGES OR CANCELLATION BY YOU**

You must notify the Company in writing of any cancellation, variation, or reduction to the Booking at least 28 days prior to the Function start date (or to the scheduled arrival date if sooner). In any event, cancellations, no-shows, variations or reductions (a "Cancellation") are subject to a cancellation charge ("Cancellation Charge") applicable to the cancelled element of the Booking, as set out below.

Number of weeks prior to Function start date (or scheduled arrival date if sooner)	Percentage Cancellation Charge
Between 52 and 12 weeks	30% of charges relating to the Cancellation
Between 12 and 8 weeks	50% of charges relating to the Cancellation
Between 8 and 4 weeks	80% of charges relating to the Cancellation
4 weeks	100% of charges relating to the Cancellation

Any notice of Cancellation shall take effect from the date of receipt in writing by the Company. We shall have the right, but not the obligation, to re-market and resell the cancelled elements of the Booking. We will reduce the Cancellation Charges accordingly to the extent that We recover lost revenue from the re-sale of the Cancelled elements to another client. We will confirm a reduction in the Cancellation Charges (if any) to You after the intended Function start date.

In addition to the Cancellation Charges, You agree to promptly reimburse Us for any and all expenditure incurred in respect of the Booking, including but not limited to costs, charges or cancellation fees as a result of the subsequent cancellation by Us of any of Our own or pre-booked third party services.

Following a Cancellation to a Booking, the Company reserves the right to set-off any Deposit and other sums received from You against the Cancellation Charge.

**8 CHANGES OR CANCELLATION BY THE COMPANY**

8.1 We may acting reasonably need to move Your meeting room/event space to another suitable room/location nearby of a reasonably similar standard to the Hotel if:

- (a) there is a reasonable operational, legal or health & safety reason for Us to do so or information provided to Us regarding the nature of the Function is inaccurate or misleading;
- (b) this is reasonably required by Us following the occurrence of a Force Majeure Event or any circumstances beyond Our reasonable control; and/or
- (c) the Booking fails to meet the minimum numbers specified in the Events Schedule

8.2 We also reserve the right to cancel Your Booking if:

- (a) in Our reasonable opinion, the Booking may be prejudicial to the reputation of GLH, the Company or the Hotel, the effective operation or safety of the Hotel or if information provided to Us regarding the nature of the Function is inaccurate or misleading;
- (b) We become aware of an adverse change in Your financial status and We reasonably consider that You may not be able to meet Your payment obligations under the Contract;
- (c) there is, (acting reasonably) a reasonable operational reason for Us to do so;
- (d) this is reasonably required by Us (in consultation with You) following the occurrence of a Force Majeure Event or any circumstances beyond our reasonable control; and/or
- (e) once a Booking is confirmed, You fail to pay any sums due under this Contract by the due date; and/or
- (f) the Booking fails to meet the minimum numbers specified in the Events Schedule

In such circumstances, other than under Clauses 8.2(e) and (f) where Our Cancellation Charges shall apply, You will be given a full refund but We shall have no further liability to You arising out of such cancellation. Where the Booking is cancelled by Us under Clauses 8.2(c) and (d), We shall use Our reasonable endeavours to relocate any confirmed Booking to an alternative location nearby of a reasonably similar standard to the Hotel.

**9 GUEST ROOM CHANGE**

Where the Booking includes Accommodation, this will be for a class of room and does not guarantee a stay in a specific room. If We need to move a guest to a different room during a Booking We will do so in consultation with You and the guest and only where this is required for reasonable operational, legal or health and safety reasons. Where a lower rate is applicable to the different room, we will refund the difference in the rates to You or the guest (as applicable).

**10 DAMAGE**

You accept liability and We reserve the right to charge You (and any credit or debit card, where provided) for any loss and/or damage incurred to the Hotel or its contents during the Booking (including without limitation specialist cleaning), which We can reasonably demonstrate was caused by You, Your guests, or Your employees, contractors, sub-contractors, invitees or agents. You will keep in place adequate insurance, with a reputable insurer, to cover any such loss and/or damage.

**11 ACCESSIBILITY**

Dependent on an individual guest's needs, a selection of specifically designed rooms is provided at each of Our hotels. Please contact the Hotel to discuss specific individual requirements and the availability of appropriate accommodation, and We will do Our best to accommodate each guest's needs.

**12 LEISURE**

Where a Hotel has a leisure club, guests may use this club during their stay. Use is at guest's own risk and is conditional upon compliance with the club's rules & procedures, a copy of which is available at the club reception and on the Websites. Charges may apply for use of some facilities, please enquire at the Hotel for further details.

At certain times, facilities may become unavailable due to maintenance, adverse weather conditions or other reasons beyond Our control. We will attempt to keep all Hotel guests informed of these circumstances however this may not always be possible.

**13 PARKING**

Where a Hotel has its own car park, there may be a charge and/or limited spaces available and space may not be guaranteed for the duration of the Booking. Terms and conditions may also apply to car park use. Please contact the Hotel directly for more information. Cars and their contents are left at the owner's/customer's own risk. We do not accept responsibility for loss or damage (save as may not be excluded or restricted by applicable law).

**14 GUEST BEHAVIOUR**

All visitors, external contractors and guests of the Hotel are requested to conduct themselves appropriately at all times and to comply with Company procedures and/or requests with regard to conduct and respect for the property of the Hotel, its employees and guests and their health and safety.

All visitors, external contractors and guests are requested not to disrupt the comfort and enjoyment of other guests, the smooth running of the Hotel, or cause offence to other guests or Our members of staff.

We reserve the right to refuse accommodation or services or remove You and members of Your party from the Hotel if, in Our reasonable opinion, We consider this provision to have been breached. Where this is the case, We shall have no obligation to refund You or any member of Your party or guest for lost accommodation, other services or any other loss or expense incurred. You shall indemnify and hold the Company and GLH harmless (together with their respective employees, agents and affiliates) from any and all losses, costs (including reasonable legal expenses), claims, liability, damages or fines incurred or suffered by them arising out of or in connection with a breach of clauses 10 and 14.

**15 FINISHING TIMES**

The Function shall end at the time agreed between Us and You. Any extension to this time is subject to the sole discretion of the Company and may be subject to an additional charge and any applicable licensing laws.

**16 CORKAGE AND OUTSIDE FOOD**

No food or beverages should be brought onto the Hotel premises without the prior written consent of the Company. A corkage fee may apply to alcoholic beverages. Please contact the Hotel directly for further information.

Where the Company has agreed in its discretion to Your use of an external caterer at the Function Your attention is drawn to the fact that, for health and safety reasons, the Company operates an approved contractor scheme and only external caterers on the Company's approved list may be chosen and used by You. A list of approved caterers applicable to the Hotel You have selected is available from the Company.

**17 ENGAGEMENT OF EXTERNAL CONTRACTORS**

You must notify the Hotel at least twenty-eight (28) days prior to the Function start date of any third party contractors, suppliers or entertainment that may require access to the Function space (in advance or on the date of the Function). The Company reserves the right to charge additional fees for advance access to the Function facilities.

Any such third parties must comply with the Hotel's health and safety and other policies (available on request) and maintain an appropriate level of public liability insurance and any other insurances normally maintained by a contractor, supplier or entertainer of that nature (proof of such insurance being in effect will be required by the Hotel).

We reserve the right to refuse access or eject any persons whose behaviour We reasonably consider to be objectionable (including any person engaged by You to provide external catering services, production, entertainment or perform any other duties at the Function).

Notwithstanding any other provision of this Contract neither the Company nor the Hotel accepts any liability for the acts or omissions of such third parties (even if such person is on an approved contractor list made available to You by the Hotel).

**18 NO SMOKING**

Guests are not permitted to smoke in rooms or public areas.

**19 PERSONAL INFORMATION**

All personal information stored and used by Us is done so in accordance with our Privacy Policy and Cookie Policy, which are available on request or on Our Websites. All personal information stored and used by Us is done so in accordance with Our Privacy Policy. Where guest information is provided by You, You warrant and represent to Us that You have the received the permission of the guest to disclose this information to Us. You agree to comply with the provisions of the Data Protection Act 2018 and/or the General Data Protection Regulation (as applicable) at all times when processing personally identifiable information on guests in connection with this Contract.

**20 COMMISSION**

Where a Booking is made through an agent, the Company may pay commission in accordance with the Company's commission policy (available on request) on a percentage of the net pre-booked revenues of the Booking as agreed in writing in advance between the agent and the Company or as indicated on the Event Schedule.

Payment of the commission will typically be made in a single payment within thirty (30) days of receipt of an undisputed invoice from the agent following completion of the Function.

Please note that the Company may from time to time run a booker bonus incentive programme through which certain incentives and promotions are made available. You, or Your third party booker, agent or employee may be invited to take part in such programmes from time to time. Please speak to Your Company contact directly for further information.

**21 ADVERTISING**

You shall not use the Company's (or GLH's or their respective affiliates') name, logo or telephone number in any form of advertisement or publicity without Our prior written agreement.

**22 FORCE MAJEURE**

Neither party accepts any liability nor will either party pay any compensation where the performance of its obligations is made illegal, impossible or impracticable by, or as a result of, any Force Majeure Event.

The party affected by a Force Majeure Event shall promptly notify the other party and shall use all reasonable endeavours to mitigate the effect of the Force Majeure Event on the performance of its obligations.

Where We are unable to host the Booking at the agreed or similar venue due to a Force Majeure Event We will provide reasonable assistance to You to locate another suitable venue (subject to availability and at no cost to Us). No further charges will be due, We will refund any Deposit or charges prepaid by You in connection with the Booking and We (and/or any affiliate) shall have no further liability.

Where We are able to host the Booking, but a Force Majeure Event renders travel to the Hotel illegal, impossible or impracticable for more than 50% of the intended attendees and You notify Us not less than seven (7) days in advance:

1. You shall be entitled to re-schedule the Booking to such other date within 12 months of the end of the Force Majeure Event as may be agreed between You and Us, subject to availability; and

2. Should the Hotel be unable to accommodate the revised booking, You shall be entitled to cancel the Booking. No further charges will be due, We will refund any Deposit or charges prepaid by You in connection with the Booking and We (and/or any Group Company or Hotel Owner) shall have no further liability;

provided that in each case: a) We shall be entitled to charge You for any irrecoverable costs incurred by the Hotel in connection with the Booking (including but not limited to any pre-booked food and beverage, extras and/or additional staffing); and 2) You give Us as much notice as is reasonably possible of the Force Majeure Event.

**23 LIMITATION OF LIABILITY**

Neither the Company GLH nor any of their respective affiliates will be responsible for the loss or damage of any property left in or sent to the Hotel unless this has been expressly presented for custody in the Hotel's safe (with a receipt provided) and only to the extent required under the Hotel Proprietors Act 1956 and the London Local Authorities Act 2004 (a copy of the notice under such acts is displayed in the reception of the Hotel) or any other applicable law.

Neither the Company, GLH nor any of their respective affiliates, will be liable for any indirect, consequential or pure economic loss or any loss of profit, goodwill or opportunity (whether caused by the negligence of the Company, GLH, their respective employees, contractors, agents or otherwise). The Company's total liability shall not exceed the value of the charges received by it under the Contract. GLH acts in relation to this Contract as managing agent for the Company and provides no guarantee and accepts no liability in connection with the Contract and the Booking.

Nothing contained in the Contract or in any other document referred to or incorporated in it shall be read or construed as excluding any liability for death or personal injury caused by the Company's or GLH's negligence or liability for fraud or fraudulent misrepresentation.

**24 OTHER**

This Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.

This Contract may only be varied or amended by written agreement signed by Our authorised representatives.

Any Rooms booked directly by individual guests with the Hotel will be subject to Our General Terms and Conditions, a copy of which are available on request or on the applicable Website.

No failure or delay by a party to exercise any right or remedy provided under this agreement or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

Each party agrees that it shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in this Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in this Contract.

Except where expressly provided to the contrary, none of the terms of this Contract are intended to be enforceable by any third party nor is it intended that this Contract will confer any right on any person pursuant to the Contracts (Rights of Third Parties) Act 1999. Each Company shall be entitled to the benefit of this Contract to the extent it relates to the Hotel of which it is owner.

This Contract and any non-contractual obligations arising in connection with it are governed by English law.

The English courts have exclusive jurisdiction to determine any dispute arising in connection with the Contract, including disputes relating to any non-contractual obligations. Each party irrevocably waives any objection which it may now or later have to proceedings being brought in the English courts (on the grounds that the English courts are not a convenient forum or otherwise).

By signing the Event Sheet You confirm You have read and agree to these Terms and Conditions.

**25 WEBSITE AND OTHER PUBLISHED INFORMATION**

While all reasonable efforts have been and will be taken to ensure the accuracy of information on the Websites and in the terms of any advanced purchase, early bird promotion, promotional booking or other communication with You, neither the Company nor GLH or any affiliate accepts responsibility for errors or omissions and We reserve the right to amend, cancel or vary any of the arrangements without notice and without liability to You. Please note that in certain circumstances, generic photographic images have been used to represent the general style of a particular product or hotel.

The content of the Websites is the copyright of the Company and/or GLH (as applicable), and may not be copied, reproduced, published, distributed or amended for any other purpose without Our prior written consent.

Trademarks used on the Websites are the property of the respective owners. Hyperlinks to third party websites are provided for Your convenience. We cannot accept responsibility for the content or use of third-party sites.